

SFSU CAMPUS RECREATION

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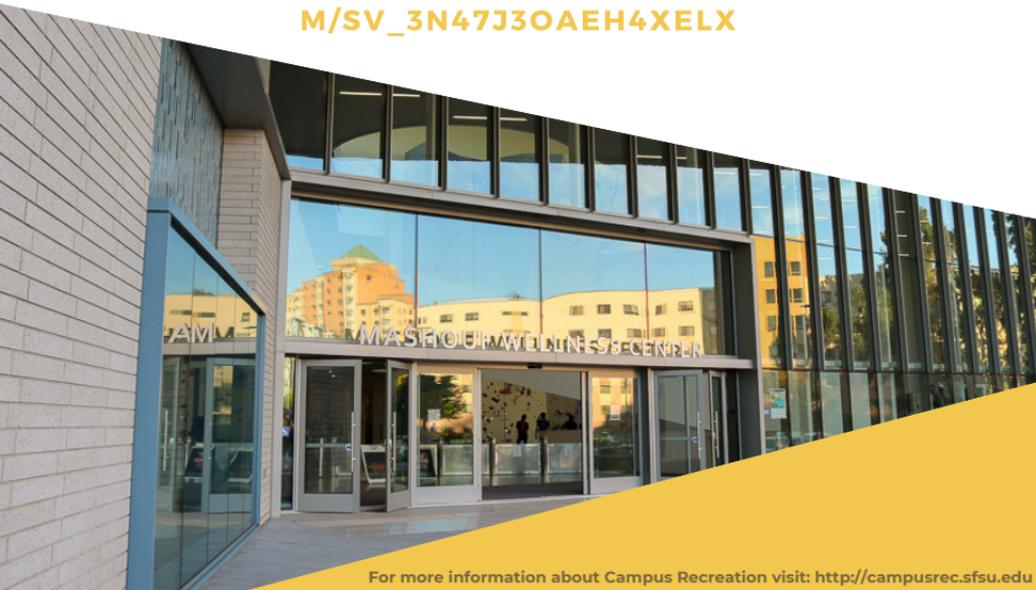
Brand Ambassador

**APPLICATION DEADLINE:
FEBRUARY 28, 2019**

To Apply: As a department under the Dean of Students area, please complete the Common Application form below on Qualtrics. Additionally, we will ask for your cover letter and resume, and the attached Staff Availability Sheet to be filled out and uploaded as part of your application.

Qualtrics - Common Application:

**[HTTPS://SFSU.CO1.QUALTRICS.COM/JFE/FOR
M/SV_3N47J3OAEH4XELX](https://sfsu.co1.qualtrics.com/jfe/form/SV_3N47J3OAEH4XELX)**



PURPOSE

The main responsibility of the Brand Ambassador position is to be the face of the Mashouf Wellness Center during events and around the facility. Knowledge of Campus Recreation is essential to this position to be able to educate attendees. Provide brand ambassador position for Campus Recreation under the supervision of the Student Managers for Marketing and a full-time staff professional. This position also represents the Campus Recreation Department by providing customer service, programmatic support, and other related duties.

DUTIES AND RESPONSIBILITIES

- Table at the Mashouf Wellness Center to promote current events.
- Table around campus and sometimes off campus to promote events for Campus Recreation and the Mashouf Wellness Center.
- Help different program areas in Campus Recreation to inform attendees of their offers.
- Help the marketing team with organizational tasks.
- Help the Special Events team with events such as Dive-In movies, Costume Dodgeball, and 5k Walk, Run, and Roll.
- Attend wellness workshops such as Game Night to interact with students and facilitate games.
- Educate participants and staff on safe participation during Campus Recreation activities, and enforce program policies and procedures.
- Assist with any injury or incidents while on duty, submit injury reports according to protocol.
- Attend staff meetings and staff trainings.
- Disseminate information about Campus Recreation programs, including hours, rules, proper equipment usage, and safety.
- Report when equipment and supplies are running low or when equipment needs repair or replacement.
- Provide a professional, welcoming, and inclusive environment for staff and participants.
- Hours will vary, however students may not work more than 20 hours/week during the academic semester.

QUALIFICATIONS

- Previous customer service experience preferred, but not required.
- Comfortable with talking to groups of people and a diverse audience.
- Experience with public speaking.
- First Aid, CPR, & AED Certified, or willing to obtain within 3 months of being hired.
- Must be a student at San Francisco State University enrolled in 6+ units, with minimum 2.0 GPA.
- Demonstrated interpersonal skills including strong communication skills, customer service skills, ability to enforce policy and perform under pressure, and working in a team atmosphere.
- Must be able to work independently without direct supervision on a day to day basis.
- Employment may be dependent on passing a background check.