To Apply: As a department under the Dean of Students area, please complete the Common Application form below on Qualtrics. Additionally, we will ask for your cover letter and resume, and the attached Staff Availability Sheet to be filled out and uploaded as part of your application.

Qualtrics - Common Application: HTTPS://SFSU.CO1.QUALTRICS.COM/JFE/FORM/SV_3N47J30AEH4XELX

For more information about Campus Recreation visit: http://campusrec.sfsu.edu
**Purpose**

The main responsibility of the Climbing Wall Staff is to provide oversight of the activities taking place at the climbing wall during open hours, ensuring a safe experience for program participants. This position works under the supervision of the Climbing Wall Student Manager(s) and a full-time staff professional. This position also represents the Campus Recreation Department by providing customer service, programmatic support, and other related duties.

**Duties and Responsibilities**

- Educate participants and staff on safe use of the Climbing Wall Area, and enforce program policies and procedures.
- Disseminate information about the Climbing Wall program, including hours, events, lessons, usage, and safety.
- Assist with any injury or incidents while on duty, reporting all injuries to a Building Supervisor and/or a full-time staff member.
- Assist in creating and setting of new routes designed for both beginners and experienced climbers.
- Remain focused despite distractions, possess the ability to evaluate situations, and make quick decisions resulting in solution-based actions.
- Attend staff meetings and staff trainings.
- Report when equipment and supplies are running low or when equipment needs repair or replacement.
- Provide a professional, welcoming, and inclusive environment for staff and participants.
- Hours will vary, however students may not work more than 20 hours/week during the academic semester.

**Qualifications**

- Previous indoor climbing experience and knowledge of top-roping and bouldering type climbing.
- Strongly preferred: Bouldering and top-rope assessed at the Mashouf Wellness Center Climbing Wall; Climbing Gym work experience; Climbing Wall Instructor Certification; lead climbing and multi-pitch experience.
- First Aid, CPR, & AED Certified, or willing to obtain within 3 months of being hired.
- Must be a student at San Francisco State University enrolled in 6+ units, with minimum 2.0 GPA.
- Demonstrated interpersonal skills including strong communication skills, customer service skills, ability to enforce policy and perform under pressure, and working in a team atmosphere.
- Must be able to work independently without direct supervision on a day-to-day basis.
- Employment may be dependent on passing a background check.